(c) No. of work orders completed beyond 30 days=70,296.

(d) Normally work order are completed within 30 days subject to area being technically feasible. In case of bulk release, work orders are being issued in advance in anticipation of commissioning of the exchange and subscriber fittings/ external plant works are also taken up in advance so as to provide the telephone quickly on commissioning of the exchange. The position of pending work orders is reviewed at senior level of the management regularly so as to take immediate corerctive action wherever required.

Telephone Manufacturing Companies

2660. SHRI BASANTI SARMA:
DR. SHRIKANT
RAMCHANDRA JICHKAR:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the names of telephone manufacturing companies in the country;

(b) what are the names of foreign or multinational companies in India manufacturing telephones;

(c) what is the number of telephones manufactured in the public sector and how much in the private sector; and

(d) what steps are being taken to see that good quality telephone instruments are manufactured in the country?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Names of the telephone instrument manufacturing companies in the organised sector are given at Statement. *(See* below)

(b) No foreign or multi-national company is manufacturing instruments in India.

(c) The approximate number of telephones manufactured by companies in public and private organised sectors during 1993-94 is as follows:

Public Sector - 4.75 lakhs
Private Sector - 8.94 lakhs

(d) Telecom. Engineering Centre of DOT tests the proto type models for conformance to specifications. Proto type models are subjected to various tests to ensure that the telephone instruments function well in all the atmospheric conditions of the country.

Regular acceptance tests are done by the Quality Assurance Wing of the DOT in the suppliers premises to ensure that the quality of telephones produced by the factories are in conformance with the proto type test results.

Statement

Names of Telephone Instrument Manufacturers in the Organised sector

S. No.	Name
1.	BHARTI TELECOM LTD.
2.	BPL SYSTEMS & PROJECTS LTD.
3.	CROMPTION GREAVES LTD.
4.	GUJARAT COMMUNICATION & ELECTRONICS LTD.
5.	I T I LIMITED
6.	L AVENIR BUSINESS SYSTEMS
7.	PRIYARAJ ELECTRONICS PVT. LTD.
8.	PULSAR ELECTRONICS LTD.
9.	PUNJAB WIRELESS SYSTEM LIMITED
10.	RAJASTHAN TELEPHONE INDUSTRIES LTD.
11.	REMINGTON RAND OF INDIA LTD.
12.	SET TELECOMMUNICATIONS
13.	SUNEEL COMMUNICATIONS
14.	SWEDE INDIA LTD.
15.	TATA KELTRON LTD
16.	TELEMATICS SYSTEMS LTD.

S. No.	Name
17.	UNITED TELECOMS LTD.
18.	UNITEL COMMUNICATIONS LTD.
19.	WEBEL COMMUNICATION INDUSTRIES LTD.
20.	ASSAM ELECTRONICS DEVELOPMENT CORPORATIONS LTD.
21.	DIGICOM SYSTEMS LTD.
22.	KLIPPON ELECTRONICS PRIVATE LIMITED
23.	REDDY COMMUNICATION PRODUCTS LIMITED
24.	TEXTON TELECOM PVT. LTD.

Deterioration in Telecom Services in the North East

2661. SHRI DAVID LEDGER: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the Telecommunication services in the North East are one of the worst in the country; and

(b) if so, the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) No, Sir.

(b) Does not arise.

Inefficient Functioning of MTNL

2662. SHRI JAGMOHAN: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether a number of foreign missions have expressed their unhappiness over the inefficient and arbitray functioning of Mahanagar Telephone Nigam Limited (MTNL);

(b) whether any member of the diplomatic corps has lodged a formal protest to the Ministry of External Affairs; and

(c) what is the nature of the grievances and what corrective measures have been taken?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes, Sir.

(b) The Dean of the Diplomatic Corps, on behalf of the Resident Deplomats in Delhi, has brought to the Ministry of External Affairs's notice the problems being encountered by them. The complaints mainly pertain to inflated Telephone bills which are disproportionate to the actual usage by the embassy or the Head of Mission concerned.

(c) These were generally complaints of excess billing which have been settled. A nodal officer has been appointed to deal with all works for foreign missions. All Missions have been informed accordingly. Senior officers of the MTNL are meeting individual Heads of the missions personally to redress their problems.

Modernisation of Telecom System in West Godaveri

2663. SHRI YERRA NARAYANASWAMY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether there was a proposal to use ultra modern fibre wiring for linking some telecom exchanges in West Godavery district in Andhra Pradesh;

(b) if so, details of exchanges which were to have modern wiring system;

(c) whether it is a fact that even rural areas in West Godaveri with STD service are not getting optimum service; and

(d) if so, the steps proposed to modernise the whole telecom system in West Godaveri district?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes Sir. As a